Help your patients stay independent longer.

with MedX Services
We are a group of passionate caregivers, clinicians, and health professionals.

We offer medication management and clinical oversight that connects people through technology to provide better care. We work with spencer, a cloud-based, at-home medication tool, to provide accuracy and efficacy to those in our care.

MedX Core Services

Medicine Management

Concierge

Relief

Hello, I’m spencer

With me, a handful of pills is no longer a handful. And that’s a good thing. Because when medications aren’t taken properly, you’re more likely to be hospitalized. But I can help. I’m the advanced in-home medication dispenser and seriously connected health partner. I’m the future of connected care.

spencerAssist™, an app for iOS and Android, allows staff, caregivers & families to stay up-to-date on their patient’s medication management program.
How it Works

Looking for state of the art medication technology for your patients? **MedX Services can help.** We know you want the best for your patients and know that compliance is key. Our Connected Care Technology keeps you connected to your patients. We help you keep them on the right track regarding medicine-adherence to deliver the best possible outcome, while reducing liability and cost.

The Process

<table>
<thead>
<tr>
<th>Step 1</th>
<th>Comprehensive patient evaluation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 2</strong></td>
<td>Transition to services</td>
</tr>
<tr>
<td>1. Prescription updates</td>
<td>2. Pharmacy &amp; physician communication</td>
</tr>
<tr>
<td><strong>Step 3</strong></td>
<td>Go live — delivering the first spencer cartridge</td>
</tr>
<tr>
<td><strong>Step 4</strong></td>
<td>Continued clinical oversight &amp; patient support</td>
</tr>
</tbody>
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**MedX Services** connects & monitors

[Diagram: Connected Care]
Did you Know?

Medication errors are the cause of over 75% of all hospital readmissions.¹

52% is the current national medication adherence rate.²

MedX Services has an overall patient adherence rate greater than 95%.³

By the Benefits

Benefits Analysis Chart

Right patient, right dose, at the right time

Keep patient’s independent longer

Increase insurance reimbursement/CMS codes

Utilize 24/7 remote patient monitoring (RPM)

Receive data on patient’s medication schedule, vitals & questionnaire prior to appointment

Avoidance of unnecessary resident hospital visits due to poor medication management
## Reimbursement Opportunities

### 2019 Chronic Care RPM CPT Codes

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
<th>Rate</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>99453</td>
<td>Patient Set-up and Education</td>
<td>RPM/one-time</td>
<td>$21</td>
</tr>
<tr>
<td></td>
<td>Remote monitoring of physiologic parameters: initial set-up and patient education on use of equipment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>99454</td>
<td>Device and Data Transmission</td>
<td>RPM/monthly</td>
<td>$69</td>
</tr>
<tr>
<td></td>
<td>Remote monitoring of physiologic parameters: initial device(s) supply with daily recording(s) or programmed alert(s) transmission, each 30 days</td>
<td></td>
<td></td>
</tr>
<tr>
<td>99457</td>
<td>Data Interpretation</td>
<td>RPM/monthly</td>
<td>$54</td>
</tr>
<tr>
<td></td>
<td>Remote physiologic monitoring treatment management services, 20+ minutes per calendar month of clinical staff with the patient/caregiver</td>
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</tr>
</tbody>
</table>

### Established Reimbursement Codes

<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Description</th>
<th>Rate</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>99490</td>
<td>Chronic Condition Care</td>
<td>CCM/monthly</td>
<td>$42</td>
</tr>
<tr>
<td></td>
<td>Clinical staff time of 20+ minutes for patients with two or more chronic conditions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>99487</td>
<td>Chronic Condition Care</td>
<td>CCM/monthly</td>
<td>$93</td>
</tr>
<tr>
<td></td>
<td>Complex CCM services for high-need patients for the first 60 minutes of treatment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>99498</td>
<td>Chronic Condition Care</td>
<td>CCM/monthly</td>
<td>$47</td>
</tr>
<tr>
<td></td>
<td>Supplementary code to 99487: each additional 30 minutes of complex CCM services per calendar month</td>
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</tbody>
</table>
RPM* Program

MedX Services offers a turnkey Remote Patient Monitoring* Program, which includes 24/7 clinical oversight and support, monthly phone services, and all billing documentation needed to meet reimbursement requirements. At MedX Services, we know you’re busy — let us help!

Sources:
1 Anthem. Reducing Hospital Readmissions Through Medication Management And Improved Patient Adherence.

Peer Review

“A truly connected health care partner, spencer doesn’t just dispense the right medicine at the right time; it dispenses comfort and peace of mind. When a patient or loved one misses a medicine does, has an elevated blood pressure or elevated blood glucose readings, or answers insight questions, spencer will alert everyone in that patient’s circle of care.

This, in turn, can give us insight into how the patient is feeling. This gets relayed back to the pharmacist, caregiver, clinician, and MedX Services to make sure the best care is being delivered.”

Dr. Charles Crump
Internist, Parkridge Medical Group
Get in Touch

Interested in working together, or learning more about our connected care environment for your patients? Contact our clinical support staff to schedule a free demo at your practice!

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Preferred Partners

spencerAssist™ available for download on iOS and Android devices.