Enabling your residents to stay independent longer.

The next generation of medication management has arrived.

medication management + clinical oversight with MedX Services
We are a group of passionate caregivers, clinicians, and health professionals.

We offer medication management and clinical oversight that connects people through technology to provide better care. We work with spencer, a cloud-based, at-home medication tool, to provide accuracy and efficacy to those in our care.

MedX Core Services

- Medicine Management
- Concierge
- Relief

Hello, I’m spencer

With me, a handful of pills is no longer a handful. And that’s a good thing. Because when medications aren’t taken properly, you’re more likely to be hospitalized. But I can help. I’m the advanced in-home medication dispenser and seriously connected health partner. I’m the future of connected care.

spencerAssist™, an app for iOS and Android, allows staff, caregivers & families to stay up-to-date on their patient’s medication management program.
How it Works

MedX Services is the perfect solution for Assisted and Independent Living Facilities. We know you want the best for your residents and know that compliance is key. Our Connected Care Technology keeps you connected to your residents. We help you keep them on the right track regarding medicine-adherence to deliver the best possible resident outcome, while reducing liability and cost.

The Process

<table>
<thead>
<tr>
<th>Step 1</th>
<th>Community &amp; resident evaluation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 2</td>
<td>Transition to services&lt;br&gt;1. Prescription updates 2. Pharmacy &amp; physician communication 3. Staff training</td>
</tr>
<tr>
<td>Step 3</td>
<td>Go live — delivering the first spencer cartridge</td>
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<tr>
<td>Step 4</td>
<td>Continued clinical oversight &amp; resident support</td>
</tr>
</tbody>
</table>

Connected Care

MedX Services connects & monitors

*Assisted Living Facility/Independent Living Facility
## By the Benefits

### Benefit Analysis Chart

<table>
<thead>
<tr>
<th>Benefits</th>
<th>Assisted</th>
<th>Independent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Right resident, right dose at the right time</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>On-time medication dosage according to doctors orders</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Track ability of compliance</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Track &amp; trend vital statistics such as blood pressure &amp; weight</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>24/7 resident oversight monitoring</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Two-way communication via camera between resident &amp; MedX Services clinical team</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Allows the caregiver &amp; pharmacy to support resident medication program in real-time via spencerAssist™</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Submission of questionnaire to determine how resident is feeling/if they’re experiencing any issues</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Send data on resident’s medication schedule, vitals, and questionnaire to physician prior to appointment</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Avoidance of unnecessary resident hospital visits due to poor medication management</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Expands bandwidth of clinical care staff without compromising the accuracy of medication delivery</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>
Did you Know?

A study found that **70% of care home residents** are affected by a medication error.¹

Medication errors are the cause of over **75% of all hospital readmissions**.²

**125k** people die every year from mismanaged medications and related causes.³

**$310B** a year is what medication non-adherence costs overall healthcare.⁴

**52%** is the current national medication adherence rate.⁵

MedX Services has an overall patient adherence rate greater than **95%**.⁶

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What they’re Saying

An Expert Weighs In

“A truly connected health care partner, spencer doesn’t just dispense the right medicine at the right time; it dispenses comfort and peace of mind. When a patient or loved one misses a medicine does, has an elevated blood pressure or elevated blood glucose readings, or answers insight questions, spencer will alert everyone in that patient’s circle of care.

This, in turn, can give us insight into how the patient is feeling. This gets relayed back to the pharmacist, caregiver, clinician, and MedX Services to make sure the best care is being delivered.”

Dr. Charles Crump
Internist, Parkridge Medical Group
Get in Touch

Interested in working together, or learning more about our connected care environment for your residents? Contact our clinical support staff to schedule a free demo at your facility!

MedX Services Contact
O: 423.269.6339 (MedX) E: info@medxservices.com

MedX Services Office
6011 Chesterton Way, Suite 211B • Cambridge Square • Ooltewah, TN 37363

MedX Services Website
mymedreminders.com | medxservices.com

Preferred Partners

spencerAssist™ available for download on iOS and Android devices.
Medication errors can lead to illness, and in some cases, even death.¹ Partnering with MedX Services in medication compliance will:

- take your resident’s medication management to the next level
- put your resident’s mind at ease
- give residents a state-of-the-art medication management service
- provide ongoing training + clinical oversight for all staff & residents
- reduce liability by adding an additional level of support
- allow your facility to reallocate staff & other resources

To experience all of the above and enable your residents to live independently longer, contact us today! 423.269.6339 (MedX)